GNAM | Global Network for Advanced Management GNW | Global Network Week

Tokyo Program | March 11-15, 2019

# INNOVATION X GLOBALIZATION | JAPAN STYLE

Program Outline November 22, 2018



The Global Knowledge Hub in Tokyo



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AN INTRODUCTION TO

# **HITOTSUBASHI ICS**

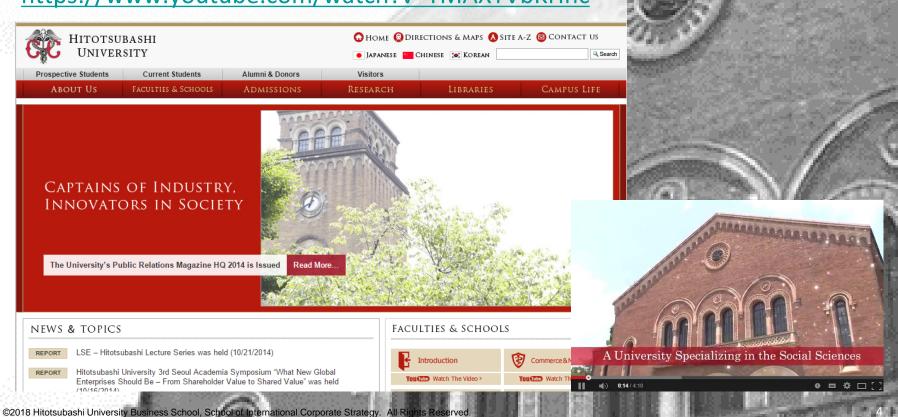
### **HITOTSUBASHI UNIVERSITY**

WEB:

http://www.hit-u.ac.jp/eng/

- Founded in 1875
- The first and only university in Japan specializing exclusively in the social sciences
- Located in Kunitachi City (a suburb of Tokyo)

https://www.youtube.com/watch?v=TMAXYVbKHhc



### HITOTSUBASHI ICS

WEB:

http://www.ics.hub.hit-u.ac.jp/

- Founded in 2000
- Japan's first national university business school, providing a 100%-English, full-time MBA program
- The only member of the GNAM\* network from Japan, Hitotsubashi ICS offers an intensive program for MBA students visiting from member business schools around the world. Since its launch by GNAM, Hitotsubashi ICS Global Network Week programs has been consistently the second most popular program after Yale.
- Located in central Tokyo, at Hitotsubashi, the university's original site.































































# **HITOTSUBASHI ICS** | Our Mission, Vision and Values

#### **MISSION**

Achieving "The Best of Two Worlds" by acting as a bridge linking Japan to Asia and the globe, and as an international center of excellence for the creation, management and dissemination of knowledge.

#### **VISION**

To be one of the most prominent business schools in the world that develops global leaders who are **experts on Japan, immersed in Asia,** and able to make significant **impact on the world.** 

#### **VALUES**

Undergirding the vision are the core values it follows in everything it does: **Excellence; Integrity; Imagination; Inclusiveness; and Citizenship.** 

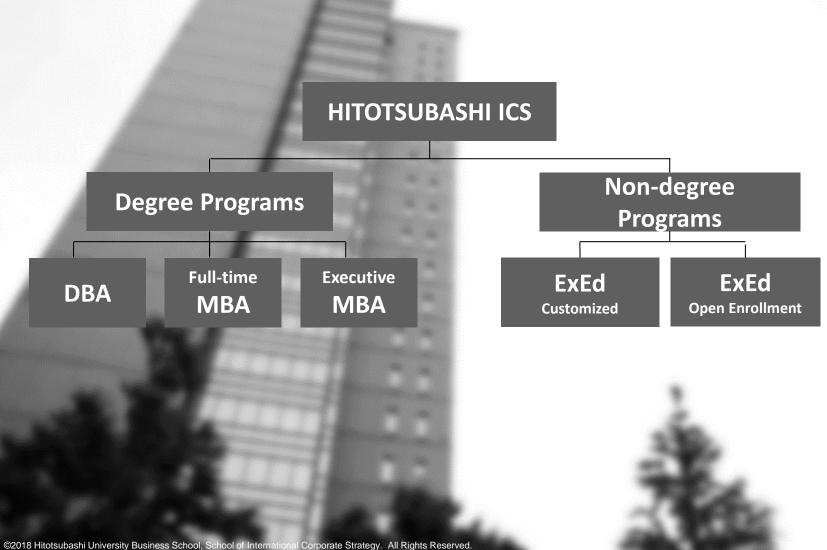
# HITOTSUBASHI ICS | Our Mission

# The Best of Two Worlds

To be "the Bridge (一橋)" between:

- East and West
- Large and Small
- Global and Local
- Old and New
- Practice and Theory
- Cooperation and Competition
- Business and Society

# **HITOTSUBASHI ICS** | Our Programs



THE PROGRAM

# INNOVATION X GLOBALIZATION | JAPAN STYLE

# **GNW TOKYO** | Overview

● **WHEN:** March 11-15, 2019

WHO: 48 MBAs from GNAM business schools + some exchange students studying at ICS

 WHAT: To help students see unique innovation & globalization challenges facing Japanese business and economy through exposure to a variety of corporate practices and market phenomena in Tokyo and Japan.

# Social issues in Japan

- Decreasing population
- Aging society
- Issues in rural areas
- Environmental issues

X

# Assets in Japan

- Cool Japan subculture
- IoT, Robotics, AI, VR, AR
- Operational excellence
- Unique customer needs for cleanliness, etc.

# **GNW TOKYO** | Curriculum Structure

### FOUNDATIONS: COUNTRY & CULTURE

- Japan as National Innovation System (Y. Fujikawa)
- Japanese Culture (M. Kimura, M. Nishisaka)
- Team Building through Japanese Flower Arrangement (ikebana)

### **COMPANY SESSIONS**

**EXAMPLE AXELSPACE** 

- Muji
- SONY ATKearne



- AT Kearney
- Axelspace
- A consumer goods company
- A high-tech startup
- An automated distribution center

### FIELD VISITS

- Zazen meditation (Engakuji Temple)
- Japan: Old & New
   (Akihabara, Asakusa, Harajuku, Roppongi, Shibuya, Sugamo, etc.)
- SONY, the Square (VIP showroom)
- Muji Store Visit

SONY

円覚寺

### FOUNDATIONS: CONCEPTS & FRAMEWORKS

- Knowledge Management (K. Ichijo)
- Competitiveness & Clusters (E. Osono)
- Cool Japan & NeXTOKYO Project (T. Umezawa)

|           | DAY 1<br>Mon, March 11   | DAY 2<br>Tue, March 12  | DAY 3 Wed, March 13  | DAY 4<br>Thu, March 14   | DAY 5<br>Fri, March 15   |
|-----------|--|---|--|--|--|
| MORNING   | INTRODUCTION E. Osono & S. Suzuki 0830-0900 (@ICS Classroom 2)  TEAM BUILDING THROUGH FLOWER ARRANGEMENT  Mayuka Yamazaki 0915-1145 (@ICS 7 <sup>th</sup> Open Space)  Confirmed | BUS TO SONY 0900-950 Meet on the lobby of the ICS building  COMPANY SESSION 5 SONY The Square, Q&A with the PR team E. Osono & S. Suzuki 1000-1150 (@SONY HQ) | COMPANY SESSION 1 A consumer goods company Guest: TBA E. Osono & S. Suzuki 0830-0930 (@ICS Classroom 2)  COMPANY SESSION 1 MUJI Guest: TBA E. Osono & S. Suzuki 0945-1115 (@ICS Classroom 2) | FOUNDATION 3 Competitiveness & Clusters E.Osono 0830-0930 (@ICS Classroom 2)  FOUNDATION 4 Japanese Culture  M. Kimura & M.Nishisaka 1000-1130 (@ICS Classroom 2)  Confirmed | FOUNDATION 5 Knowledge Management K. Ichijo 900-1030 (@ICS Classroom 2)  WRAP-UP SESSION E. Osono & S. Suzuki 1100–1130 (@ICS Classroom 2) |
| LUNCH     | <u>LUNCH AT ICS</u><br>1145-1245   | BUS TO ICS, LUNCH<br>1200-1300  | LUNCH AT XXX and Move to<br>ASKUL<br>1230-1400   | BUS TO KAMAKURA<br>LUNCH<br>1130-1330  | CERTIFICATE AWARD<br>LUNCHEON AT ICS<br>12000-1400 (@ICS)  |
|           | FOUNDATION 1<br>Japan as National<br>Innovation System<br>Y. Fujikawa<br>1245-1415<br>(@ICS Classroom 2)   | COMPANY SESSION 3 A high-tech startup Guest: TBA  E. Osono & S. Suzuki 1300-1400 (@ICS Classroom 2)   | COMPANY SESSION 1 AUTOMATED DISTRIBUTION CENTER Guest: TBA E. Osono & S. Suzuki 1400-1600 (@TBD)   | FIELD VISIT 2<br>1330-1530<br>Zazen Experience at<br>Engakuji Temple (Kamakura)<br>M. Kimura & M.Nishisaka   | Tentative as of  |
| AFTERNOON | FOUNDATION 2 Cool Japan & NeXTOKYO Guest: T. Umeza Confirmed 1430-1600 (@ICS Classroom 2)  | BUS TO NIHONBASHI 1400-1430  COMPANY SESSION 4 AXELSPACE Guest: Yuya Nakamura   |  | 1530-1800<br>Kamakura Tour<br>Team Activity  | Nov 22, 2018  The schedule may change, including   |
|           | FIELD VISIT 1<br>Japan: Old & New<br>Team Activity<br>To Akihabara, Asakusa,<br>Shibuya, Sugamo, etc.<br>1615-1800   | E. Osono & S. Suzuki 1430-1730 (@CLIP NIHONBASHI by MITSUI FUDOSAN)  Confirmed  FIELD VISIT 2 MUJI Flagship Store Visit Team Activity                         | BUS TO ICS<br>1600-1630  MID-REFRECTION<br>E. Osono & S. Suzuki  GNAM/ICS Alumni Reception   | Confirmed  | the ending time on Day 5.  |
| EVENING   | Dinner on your own & Preparation for next day  ©2018 Hitotsubashi University Business  | 1800-1830 <u>Dinner on your own &amp;</u> Sch <u>@ob;@nhatiboof foternatibolaly</u> Corporate   | Guests: TBD Kaoru lino, Naoshi Takatsu 1830-2030 Strategy. All Rights Reserved.  | Dinner on your own &<br>Preparation for next day   |  |

### **TOKYO**



Engakuji Temple in Kamakura, where GNW Tokyo participants will experience Zen meditation.



In spring and summer, local festivals erupt around the city. The festival shown here is the famous Sanja Matsuri, celebrated in May.



Shibuya's night life scene is one of the liveliest in the city.

### **TOKYO**



Subways and passenger trains are the main modes of public transport in the city.



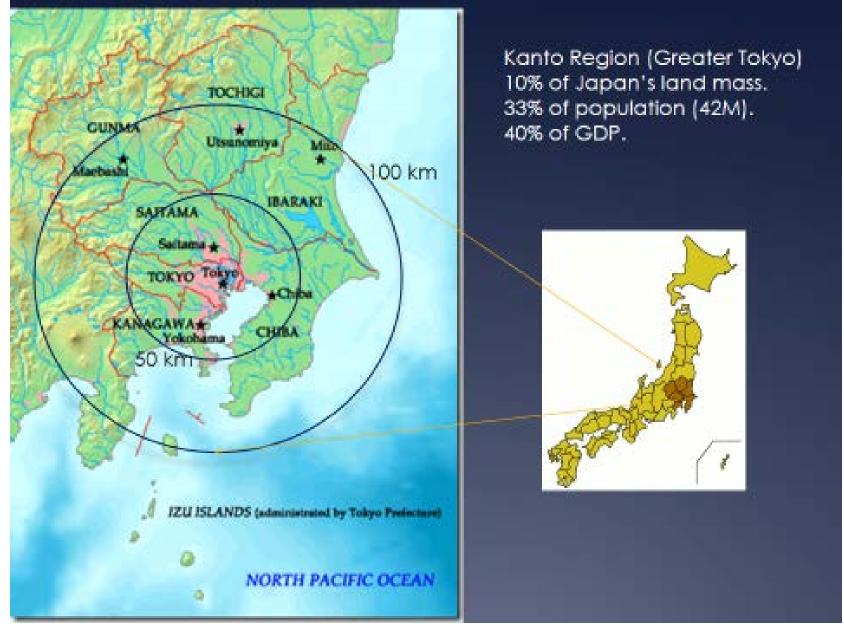
Green is still in abundance in a city thought to be only concrete and pavement. Omotesando is a popular shopping district.



Cherry blossoms bloom in early spring, sparring impromptu parties, picnics and sightseeing.

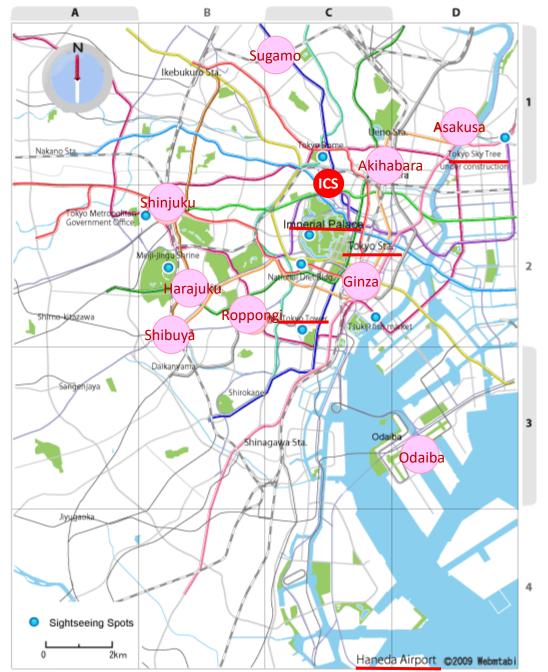
**GETTING TO ICS** 

# **MAPS & DIRECTIONS**





(http://mapsof.net/uploads/static-maps/tokyo\_political\_map.png.)
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### **DIRECTIONS TO ICS**

### From Narita International Airport (NRT):

#### From NRT to Tokyo Station

- Railway 1: JR Narita Express 56 min. to Tokyo Station
- Railway 2: Keisei Skyliner 41 min. to Ueno Station (From Ueno to Tokyo Station 7 min. by JR)
- Limousine Bus: 75 110 min. to Tokyo Station
- For further information: <a href="http://www.narita-airport.jp/en/access/index.html">http://www.narita-airport.jp/en/access/index.html</a>

#### From Tokyo Station to ICS

- Walk from Tokyo Station to Otemachi Station (5 min.) or Take Marunouchi Line from Tokyo to Otemachi.
- Then take Tozai Line from Otemachi to Takebashi Station, or Mita Line/Hanzomon Line to Jimbocho Station.
- For further details: http://www.tokyometro.jp/en/subwaymap/

### From Tokyo International Airport (Haneda, HND):

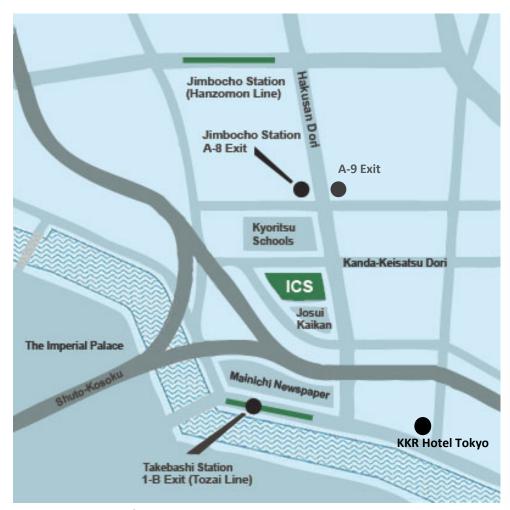
#### From HND to ICS

- Railway 1: Keihin Kyuko Line (30 min.) to Mita Station, and Subway Mita Line to Jimbocho Station (12 min.)
- Railway 2: Tokyo Monorail Line (20 min.) to Hamamatsucho Station, and take JR to Tokyo Station (6 min.)
- Limousine Bus: 25 45 min. to Tokyo Station
- For further information: <a href="http://www.tokyo-airport-bldg.co.jp/en/access/#t1">http://www.tokyo-airport-bldg.co.jp/en/access/#t1</a>

### From Tokyo Station to ICS:

Please refer to the next slide.

### **DIRECTIONS TO ICS**



### **From Nearby Stations:**

- From Jimbocho Station: 3-min. walk from A-9 exit.
- From Takebashi Station: 4-min. walk from 1-B exit.



#### **Address:**

Hitotsubashi ICS Graduate School of International Corporate Strategy, Hitotsubashi University

2-1-2 Hitotsubashi, Chiyoda-ku, Tokyo, 101-8439, Japan Phone: +81.3.4212.3094/3154

**LOGISTICS** 

# **COURSE PLATFORM | ASSIGNMENT | DETAILS**

# CANVAS & HBSP CORSEPACK | Online Courseware

- All course related information (course description, session topic, pre-session assignments, and other details) are communicated via Canvas, the online courseware at Hitotsubashi ICS. -- The link and ID will be provided later.
- Cases and other materials published by HBS Publishing are available at HBSP
- Please bring your own laptop for the program. Still, please note that during the sessions, you will be asked not to use computers.
- Portable Wi-Fi device is provided for each team (one per team)

# **DRESS CODE** | Business Casual or Casual

- Dress code for ICS classroom sessions are casual, but no tanktop, short-pants, flip-flops, however, please as we will welcome guest speakers from companies.
- Some company sessions and alumni dinner could be business casual.
- We will do meditation at an old zen temple in Kamakura, one of the oldest samurai cities in Japan. We will be asked to take shoes off and sit on tatami floor crossing legs. We recommend you to bring an outfit that is comfortable and warm.
- Please note that temperature at Tokyo in March tends to vary every day, and may still be chilly especially in the morning and evening.

# **SOCIAL MEDIA CODE** | Do's and Don'ts

- A general rule that applies to all the sessions.
  - Please avoid having image of presentation slides in the pictures that you post in the public space.
- Please refer to the next slide for the media code for each session. (Next slide will be added later.)
- The faculty in charge will announce at the beginning of each session.
- Please ask if unsure.

# MEDIA COVERAGE | Opt Out Option

- ICS Media: We are planning to feature GNW Tokyo Program on our owned media (website, newsletters, etc.). Hired professional camera crew and/or our staff members will be taking some photos and interviewing some of you during the program.
- External Media: Reporters and camera crews from outside (e.g., daily newspapers, business magazines) may be joining some of the sessions.
- If you would like to opt out of photo-shoots and interviews, please let Emi/Satoko know at the beginning of the program, i.e., INTRODUCITION session on DAY 1.

### PASMO & MOBILE WI-FI



### PASMO Train Card | One per student

- Hitotsubashi ICS will provide pre-charged PASMO cards, to be distributed on Day 1.
- GNW Tokyo Program use only i.e., FIELD VISITS and transportation between your hotel and ICS.
- Train ride use only: No store use, No vending machine use.
- Pre-charged: JPY 4,500
- Do not recharge the card.
- Return the card at Wrap-up Session on DAY 5.

(In case you lose it, please let Sen/Hiroko know immediately.)

### Mobile Wi-Fi | One per team

- Please choose one team member who is responsible for keeping the device.
- Return the device at Wrap-up Session on DAY 5.

(In case you lose it, please let Sen/Hiroko know immediately.)

### You might experience...

# ICS SUGGESTION: Install "Early Warning" App and Keep Mobile ON



Safety tips RC Solution Co.

Free

Schrijvku City, Tokye

No warning has been announced.

Shrijvku City, Tokye

Today

12 / 6°C

64 / 43°F

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Yurekuru Call ©
RC Solution Co.
#22 in Weather
★★☆☆ 185 Ratings
Free • Offers In-App Purchan









https://itunes.apple.com/jp/app/yurekuru-call/id398954883?l=en&mt=8

# LAST BUT NOT THE LEAST | ICS Protocols

ON TIME
Be Punctual, Always

ENGLISH
Speak Global English

DIVERSITY & INCLUSION Respect Differences









APPENDIX 1

# **HOTEL INFORMATION**

# **HOTEL INFORMATION** | KKR Hotel Tokyo (a 5-min. walk to ICS)





- URL: <a href="http://www.kkr-hotel-tokyo.gr.jp/english/">http://www.kkr-hotel-tokyo.gr.jp/english/</a>
- The KKR Hotel can often offer group discounts for participants of GNW Tokyo. Please ask for details if you would like to explore this option.

APPENDIX 2.

# **CONTACT INFORMATION**

### **FACULTY COORDINATORS**

#### **Emi Osono**

Emi Osono received her BA in Commerce from Hitotsubashi University, an MBA from The George Washington University, and a PhD in Commerce from Hitotsubashi University. She taught in the MBA program at Waseda University's Business School (Graduate School of Asia Pacific Studies) before joining ICS at its inauguration. Previously she worked for Sumitomo Bank. Professor Osono's research focuses on competitive strategy, organizational capabilities in innovation and knowledge creation, and organizational capabilities to adopt and change, and has published on the process of strategy development, competitive strategy vs. innovation, organizational creativity, organizational specificity and knowledge integration, and strategy-level innovation of Japanese companies. Professor Osono is in charge of the Porter Prize, which was established to bestow recognition on Japanese companies that have achieved and maintained superior profitability in a particular industry by implementing unique strategies.



#### Satoko Suzuki

Satoko Suzuki received her MBA and DBA from Graduate School of International Corporate Strategy, Hitotsubashi University. Her industry experience includes product management at Nihon L'Oreal and consulting at Boston Consulting Group. She has held faculty positions at the Graduate School of Management, Kyoto University; Kyoto Sangyo University; Waseda University; Waseda Business School; and University of Brawijaya, Indonesia.

Professor Suzuki's current research interests lie in the following three areas: (a) cross-cultural consumer behavior and organizational behavior, (b) brand management, and (c) service globalization. She has been invited to various academic conferences to present research, and has been actively providing advice to central and local governments for marketing and globalization.



### **ICS SUPPORT TEAM**

### **Faculty Coordinators:**

- Emi Osono, Professor<u>osono@ics.hit-u.ac.jp</u> | +81.3.4212.3042
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